

## How to Take Advantage of Your Blue Star Benefit



### Collect

Upon return from deployment, gather your official military paperwork indicating your campaign ribbon entitlement and the period of time you served in the deployment campaign.



### Submit

Send copies of the documentation noted above, along with a letter requesting the Blue Star Benefit refund, to Chase at:

**Chase Cardmember Service  
P.O. Box 15135  
Wilmington, DE 19850-5135**



### Enjoy

Upon approval, you will receive a confirmation letter from Chase. Then, watch your statements. The amount will be refunded as a credit adjustment labeled "Blue Star Program Refund" and should appear on your next billing statement.

If you have questions or need help with your request, just call Cardmember Services at 1-800-759-0294. We are available to help you any time, day or night.

**BLUE  
STAR**  
DEPLOYMENT BENEFITS

YOUR COMMITMENT IS TO OUR COUNTRY.  
OUR COMMITMENT IS TO YOU.

**\*Blue Star** is a Chase program that offers eligible Credit Cardmembers a refund of all interest and fee charges incurred on their account during a military campaign deployment period. Eligible Credit Cardmembers include Chase military Credit Cardmembers (primary, named authorized users and joint users) serving on active duty in a military campaign and designated to receive a campaign ribbon or medal authorized by the U.S. Government. Blue Star Refund Request must be submitted to Chase within one (1) year of deployment end date. Eligible Credit Cardmembers must contact Chase in the form of a letter requesting a refund of interest and fees. Letters should be sent to: Cardmember Service, P.O. BOX 15135, Wilmington, DE 19850-5135. Letters must include an official military document indicating that the Credit Cardmember is entitled to receive a campaign ribbon or medal authorized by the U.S. Government. Account must be not be in default from commencement to completion of the deployment period. Account must remain open during the time the refund is requested and received. For additional information, please contact Cardmember Services at 1-800-759-0294.

AVAILABLE ONLY ON  
CHASE MILITARY CREDIT CARDS

**CHASE** 

# GIVING MILITARY FAMILIES THE SUPPORT THEY DESERVE WITH BLUE STAR DEPLOYMENT BENEFITS

Chase is committed to serving our Military Service Members and their families. And with our credit cards, we're proud to offer Blue Star Deployment Benefits to assist families when a loved one is deployed. It's a complimentary benefit for being a Military Credit Cardmember – and it's only available from Chase.

## Why call them Blue Star Deployment Benefits?

The program name comes from the long-standing tradition of hanging a blue star in the window to honor a loved one currently on active duty in a branch of the U.S. Armed Forces. Chase is proud to offer our Blue Star Deployment benefit as a way of showing our appreciation for all that you do for our country.



## 100% Refund of Interest & Fees

With a Chase Military Credit Card and Blue Star Deployment Benefits, you'll receive a 100% refund of any interest & fees incurred during military deployment. There's no minimum or maximum amount of deployment time or deployment campaigns necessary to claim your 100% refund.

## Peace of Mind

Authorized family members can continue to use the card for purchases while you're deployed and their card may be eligible for cash back rewards too. That is one less thing you have to worry about while you are away.

To learn more or take advantage of Blue Star Benefits,  
call Chase Military Services at **1-877-469-0110**.

