

Today's Total Army Family lifestyle can be challenging, but with the right training and resources, it is a challenge that can be met with resilience.



Soldiers, Families and DA civilians need the right equipment and tools to enhance mission success. Soldiers are equipped for battle, Families deserve no less. Mobilization, Deployment & Stability Support Operations (MD&SSO) strives to equip Soldiers, Family members and DA Civilians for the challenges they will face — deployment, reintegration, transitions, loss, emergencies, changes and challenges.

**Army One Source**  
[www.myarmyonesource.com](http://www.myarmyonesource.com)

**Military One Source**  
[www.militaryonesource.com](http://www.militaryonesource.com)

**Military Homefront**  
[www.militaryhomefront.dod.mil](http://www.militaryhomefront.dod.mil)

**ADPAAS**  
<https://adpass.army.mil>

**Army FRG**  
<https://army.frg.org>

**ARMY COMMUNITY SERVICE  
 MOBILIZATION DEPLOYMENT  
 STABILITY SUPPORT OPERATIONS**



**Mobilization, Deployment  
 & STABILITY SUPPORT OPERATIONS**

**ENGAGING  
 CONNECTING  
 EMPOWERING**



## **Mobilization, Deployment & Stability Support Operations**

(MD&SSO) acts as a community integrator and is available to all personnel on an installation regardless of status; this enhances community readiness. Services include: Providing resources and referrals throughout the deployment cycle, assisting and advising commanders with Family Readiness plans, assisting installation programs to align with the unit deployment cycle, Soldier readiness processing, non-combatant evacuation operations (NEO), repatriation, and emergency Assistance. Preparing, connecting and empowering the Total Army Family — MD&SSO enhances community readiness and resilience for the challenges that lie ahead.

MD&SSO staff offer a variety of training opportunities to include: Family Readiness Group Leader (FRGL), Care Team, Family Readiness Liaisons (FRL), Family Readiness Support Assistants (FRSA), Rear Detachment Commanders (RDC), and Deployment Cycle Readiness/Preparedness.



Deployment Cycle Support (DCS) Services MD&SSO staff help prepare Soldiers and Families for separation, reintegration and transition due

to deployments in a variety of settings. Services can be in a formal classroom setting, at FRG meetings, Information Briefings, Deployment Fairs, Soldier Readiness Processing or various other venues. Topics include: coping with separation, preparing to be together, Deployment & Separation Finances, and Emotional Cycle of Deployment.

### **Family Readiness Groups**

FRGs are a commanders program that enhance communication, information and resource networks during all phases of military life. FRGs provide stability to unit members during field exercises, deployments and other mission



related separations and offer vital information to those newly assigned to the unit. The FRG provides support that heightens

unit cohesion and retention. The FRG can also assist during challenging times (i.e., natural disaster, loss of a unit Soldier/Family member, and changes in leadership).

ACS supports the Commander's mission by providing education, training, and expertise to key FRG volunteers, FRSA, FRL, and RDC personnel.

Army vFRG & E-Messaging provide a secure environment in which the commander can communicate directly with Soldiers and Families 24 hours a day regardless of geographic location. The messaging system provides the Command tools to broadcast messages to Families and Soldiers via text, e-mail and/or voice mail and others.



### **Emergency Family Assistance**

When crisis hits a community through natural or man made disaster MD&SSO provides the community with continuous support and assistance, authoritative and accurate information in a sensitive, timely and effective manner.

### **ADPAAS**

Army Disaster Personnel Accountability and Assessment System is a standardized system to manage and monitor the recovery process for Soldiers and Family members affected by a catastrophic event.

### **NEO/Repatriation**

NEO and Repatriation are State Department missions. MD&SSO assists individuals who have been displaced due to national emergencies and disasters through case management services. Overseas MD&SSO staff provide training to Families on what to do if NEO is declared.

### **Resilience**

Resilience is a key factor to successful navigation of life's challenges. ACS MRTs provide resilience skill training to support all aspects of military living and the deployment cycle.

